



Access Your Over-the-Counter Benefit with your

Sharp Health Plan Advantage Card!

Effective January 2024



This prepaid debit card can be used to purchase eligible over-the-counter products online, over the phone or in person at participating retailers! Many major retailers are included, such as Walmart, CVS and Rite Aid to name a few.

Use this card to purchase items like:

- Pain relievers and sleep aids
- Common cold medications
- First aid and medical supplies
- Vitamins and supplements
- Eye, ear and dental care
- Allergy and digestive health remedies
- And more!

SHARP Health Plan

Advantage Card

4000 1234 5678 9010

CARD
EXPIRES 05/31

MEMBER NAME

Limited use card. Reloadable; do not discard.

DEBIT

VISA

Gold and VIP Plans

\$100/Quarter

Platinum Plan

\$125/Quarter



To find a participating retailer, or for more information about your over-the-counter benefit, visit mybenefitscenter.com or call 1-855-788-3466.

Frequently asked questions

What is the Sharp Health Plan Advantage Card?

The Sharp Health Plan Advantage Card is a new preloaded debit card that you will use to access your OTC benefit, starting Jan 1st, 2024. You can use the card to purchase eligible items over the phone, online, or in-store at participating retailers.

When are my benefits available?

Your benefits are available at the first of every quarter. Quarter one begins on January 1st, quarter two on April 1st, quarter three on July 1st and quarter four on October 1st.

How can I check my balance?

Sign in to mybenefitscenter.com. All your current benefits and available balances will show.

Do I lose benefits if I don't use them?

What happens to unspent funds?

Your benefit allowance does not rollover. You will lose any unspent funds at the end of the quarter.

How do I access my benefits?

You can use your card to make purchases online or through a participating retailer after activating your card. You can also sign in to mybenefitcenter.com for balance information, as well as to order through our online catalog. Sign in to mybenefitscenter.com using your card number and zip code.

When will I receive my card?

You will receive your card within 7-14 days of enrolling in an eligible plan. For members enrolling during the Annual Enrollment period, your cards will be mailed so that they arrive before January 1st of the benefit year.

Can I use my card at other retailers?

Yes, there are 66k locations nationwide. Retailers can be found under locations on mybenefitscenter.com or through the OTC Network app.

Do I need a PIN number to make purchases?

No, you do not need a PIN to make purchases.

If I don't have enough funds on my Sharp Health Plan Advantage Card, can I use another form of payment for my purchase?

Yes, when using your card in-store at participating retailers.

What products can I purchase in CVS stores or other retailers?

Eligible OTC items are included in the following categories:

- Cold and flu remedies
- Allergy medication
- Digestive health
- Pain relief
- Vitamins and dietary supplements
- First aid supplies

Will my card be declined if I include non-eligible items with my purchase?

This varies by retailer, so we recommend purchasing ineligible items in a separate transaction.

Can I use my card at self-checkout in store?


Yes, you can use your card at self-checkout in store.

What if my card is denied?

Please double check if the card is active and has balance available on the given benefit. You can also call us at 1-855-788-3466 (TTY: 711) Monday to Friday, from 9 AM to 8 PM local time.

What if my card is lost or stolen?

You have to call 1-855-788-3466 (TTY: 711) Monday to Friday, from 9 AM to 8 PM local time.

 **Online orders for each benefit period must be placed by 8:59 PM PST of the last day of the period.**