2022 Summary of Benefits

Jan. 1 - Dec. 31, 2022

Things to know about Sharp Health Plan (HMO)



Sharp Health Plan's Medicare website

sharpmedicareadvantage.com



Customer Care

1-855-562-8853 (TTY/TDD: 711) customer.service@sharp.com



Medicare sales email

medicaresales@sharp.com



Hours of operation

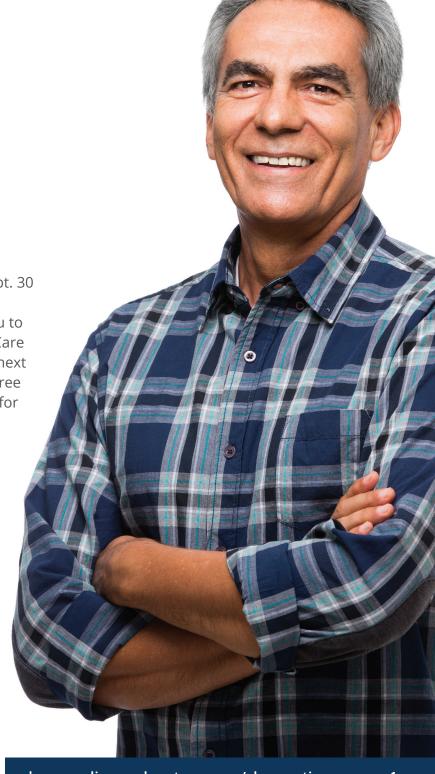
Oct. 1 – March 31 from 8 a.m. – 8 p.m. Pacific time, 7 days a week; April 1 – Sept. 30 from 8 a.m. – 8 p.m., Monday through Friday. Calling after hours will direct you to our voicemail system and a Customer Care representative will return your call the next business day. Customer Care also has free language interpreter services available for non-English speakers.



Who can enroll?

To join the Sharp Health Plan (HMO) plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area, which is San Diego County.

H5386_2022 SHC SUMMARY OF BENEFITS





Which doctors, hospitals and pharmacies can I use?

Sharp Health Plan (HMO) has a network of doctors, hospitals, pharmacies and other providers. If you use the providers that are not in our network, the plan may not pay for these services. Some services may require prior authorization and may require a referral from your PCP. You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

• You can see the complete plan provider and pharmacy directory on our website at **sharpmedicareadvantage.com/doctor**, or call us for more information.



How will I determine my drug costs?

Our plan groups each medication into one of six "tiers." You will use the Sharp Health Plan formulary to determine the tier your drug is on and the associated cost. The amount you pay depends on the drug's tier and the pharmacy you use. The amount you pay also depends on the benefit stage you are in: Initial Coverage, Coverage Gap and Catastrophic Coverage. Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

 You can see the complete plan formulary (list of Part D prescription drugs) and the Evidence of Coverage on our website at sharpmedicareadvantage.com/druglist, or call us for more information.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at **medicare.gov** or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY/TDD users should call 1-877-486-2048.

This information is not a complete description of benefits. Contact the plan for more information.

Sharp Health Plan is an HMO plan with a Medicare contract. Enrollment in Sharp Health Plan depends on contract renewal.

This document is available in other formats, such as large print.

2022 Summary of Benefits

This is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."

Benefit	Sharp Direct Advantage Basic (HMO)	Sharp Direct Advantage Premium (HMO)	
How much is the monthly premium? You must continue to pay your Medicare Part B premium.	\$0 per month	\$62 per month	
How much is the deductible?	These plans do not have deductibles.		
	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.		
Is there any limit on how much I will	If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.		
pay for my covered services?	Please note that you will still need to pay your monthly premiums and cost sharing for your Part D prescription drugs.		
	\$3,400 yearly limit for services you receive from in-network providers	\$3,400 yearly limit for services you receive from in-network providers	
Is there a limit on how much the plan will pay?	No. There are no limits on how much our plan will pay.		
Inpatient Hospital Coverage ^{1,2}	The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There's no limit to the number of benefit periods. Our plan covers an unlimited number of days for an inpatient hospital stay.		
	\$125 per day for days 1 through 5 \$0 per day for days 6+	\$50 per day for days 1 through 6 \$0 per day for days 7+	
Outpatient Hospital Coverage ^{1,2}	\$20 – \$150 copay	\$10 – \$50 copay	

Benefit	Sharp Direct Advantage Basic (HMO)	Sharp Direct Advantage Premium (HMO)	
Ambulatory Surgical Center (ASC)	\$150 copay	\$50 copay	
Doctor Visits	Primary care physician visit (in-person or telehealth): \$5 copay	Primary care physician visit (in-person or telehealth): \$5 copay	
	Specialist visit: \$20 copay ^{1,2}	Specialist visit: \$10 copay ^{1,2}	
Preventive Care	 \$0 Our plans cover many preventive serventive. Abdominal aortic aneurysm screening. Alcohol misuse screenings & counseling. Bone mass measurements (bone density). Cardiovascular disease screenings. Cardiovascular disease (behavioral therapy). Cervical & vaginal cancer screening. Colorectal cancer screenings (colonoscopy¹, fecal occult blood test, flexible sigmoidoscopy). Depression screenings. Diabetes screenings. 		
Emergency Care	\$50 copay for worldwide coverage If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.		
Urgently Needed Services	\$25 copayment \$50 copay for worldwide coverage Copay is waived if you are admitted into the hospital within 24 hours.	\$10 copayment \$50 copay for worldwide coverage Copay is waived if you are admitted into the hospital within 24 hours.	

¹ Services may require prior authorization.

² Services may require a referral from your doctor.

2022 Summary of Benefits, continued

Benefit	Sharp Direct Advantage Basic (HMO)	Sharp Direct Advantage Premium (HMO)	
Diagnostic Tests, Lab and Radiology Services, and X-rays	Diagnostic radiology services (such as MRIs, CT scans): 10% of the cost	Diagnostic radiology services (such as MRIs, CT scans): 5% of the cost	
	Diagnostic tests and procedures: \$5 copay	Diagnostic tests and procedures: \$0 copay	
(costs for these services may vary	Lab services: \$5 copay	Lab services: \$0 copay	
based on place of	Outpatient X-rays: \$5 copay	Outpatient X-rays: \$0 copay	
service) ^{1,2}	Therapeutic radiology services (such as radiation treatment for cancer): 10% of the cost	Therapeutic radiology services (such as radiation treatment for cancer): 5% of the cost	
Hearing Services ¹	Exam to diagnose and treat hearing and balance issues: \$20 copay	Exam to diagnose and treat hearing and balance issues: \$10 copay	
	Hearing aid fitting / evaluations: \$20 copay	Hearing aid fitting / evaluations: \$10 copay	
	Hearing aid: Our plan pays up to \$1,000, for one or both ears, every 3 years	Hearing aid: Our plan pays up to \$1,000, for one or both ears, every 3 years.	
Dental Services ¹	Limited dental services (this does not include services in connection with care, treatment, filling, removal or replacement of teeth):	Limited dental services (this does not include services in connection with care, treatment, filling, removal or replacement of teeth):	
	\$20 copay	\$10 copay	
	\$13 monthly premium		
Optional Delta Dental Services³	\$5 office visits		
	\$15 cleanings		
	\$0 complete oral exams (This includes preventive and diagnostic services, basic and major dental services at fixed copays.)		
	Please visit our website to see a schedule of benefits with services and associated copays.		

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¹ Services may require prior authorization.

² Services may require a referral from your doctor.

³ Delta Dental refers to Delta Dental of California. Dental benefits are provided through the DeltaCare[®] USA program offered by Delta Dental of California.

Benefit	Sharp Direct Advantage Basic (HMO)	Sharp Direct Advantage Premium (HMO)	
	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening): \$20 copay	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening): \$10 copay	
Vision Services ¹	Our plan pays up to \$95 toward standard lenses and eyeglass frames OR up to \$105 toward contact lenses every 2 years, with a \$20 copay.	Our plan pays up to \$95 toward standard lenses and eyeglass frames OR up to \$105 toward contact lenses every 2 years, with a \$20 copay.	
	Routine eye exam (for up to 1 every year): \$20 copay	Routine eye exam (for up to 1 every year): \$20 copay	
Inpatient Mental Health Care	The copay for hospital benefit is based on a benefit period. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care for 60 days in a row. If you go into a hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital copayment for each benefit period. There's no limit to the number of benefit periods. \$125 for days 1 through 5 \$0 for days 6+	The copay for hospital benefit is based on a benefit period. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care for 60 days in a row. If you go into a hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital copayment for each benefit period. There's no limit to the number of benefit periods. \$50 per day for days 1 through 6 \$0 per day for days 7+	
Outpatient Mental Health Care	Outpatient group therapy visit: \$5 copay		
. realth care	Outpatient individual therapy visit: \$5 copay Our plan covers up to 100 days in a SNF.		
Skilled Nursing Facility (SNF) ¹	\$0 per day for days 1 – 20 \$150 per day for days 21 – 57 \$0 per day for days 58 – 100	\$0 per day for days 1 – 20 \$75 per day for days 21 – 48 \$0 per day for days 49 – 100	
Ambulance ¹	\$200 copay	\$200 copay	
Physical therapy ¹	Physical therapy and speech and language therapy visit: \$20 copay	Physical therapy and speech and language therapy visit: \$10 copay	

2022 Summary of Benefits, continued

Benefit	Sharp Direct Advantage Basic (HMO)	Sharp Direct Advantage Premium (HMO)	
Transportation	Not covered		
Part B Drugs (including chemotherapy drugs) ¹	20% of the cost 15% of the cost		
Cardiac Rehab¹	Cardiac (heart) rehab services: \$20 copay	Cardiac (heart) rehab services: \$10 copay	
Occupational therapy ²	\$20 copay	\$10 copay	
Foot Care (podiatry services) ²	Foot exams and treatment if you have diabetes-related nerve damage and / or meet certain conditions: \$20 copay	Foot exams and treatment if you have diabetes-related nerve damage and / or meet certain conditions: \$10 copay	
Medical Equipment / Supplies (wheelchairs, oxygen, etc.) ¹	20% of the cost	15% of the cost	
	\$0 Health and wellness education program		
	The Silver&Fit® Healthy Aging and Exercise Program is a fitness program designed to help you achieve better health through regular physical activity.		
	The following are available at no cost to you:		
Wellness Programs	 Fitness Center Access: Enjoy access to a single fitness facility of your choice among a broad network of participating locations. You may change fitness centers once per month by calling Silver&Fit to transfer your membership effective the first of the following month. You also have access to a fitness center buy-up option, which offers an expanded network of options to members, each with a buy-up price. 		
	 Home Fitness Kit: You are eligible to receive one (1) home fitness kit per benefit year from a variety of fitness categories. 		
	Additional benefits include online tools, like a fitness center search, on-demand videos, newsletters and more.		

¹ Services may require prior authorization.

² Services may require a referral from your doctor.

³ Services are subject to medical necessity review

Benefit	Sharp Direct Advantage Basic (HMO)	Sharp Direct Advantage Premium (HMO)	
Chiropractic Care	Medicare-covered ^{2,3}	Medicare-covered ^{2,3}	
	Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position): \$20 copay	Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position): \$10 copay	
	Supplemental ² Supplemental Chiropractic through American Specialty Health: \$10 copay, maximum 30 office visits per year		
	Medicare-covered		
	Up to 12 sessions in 90 days with an additional 8 sessions for those patients with chronic low back pain who demonstrate improvement. Chronic low back pain is defined as:		
Acupuncture services	Lasting 12 weeks or longer		
	Nonspecific, in that it has no identifiable systemic cause		
	Not associated with surgery or pregnancy		
	\$10 copay		
Diabetes Supplies and Services ^{1,2}	Diabetes monitoring supplies: 20% of the cost	Diabetes monitoring supplies: 15% of the cost	
	Diabetes self-management training: \$0	Diabetes self-management training: \$0	
	Therapeutic shoes or inserts: 20% of the cost	Therapeutic shoes or inserts: 15% of the cost	
Home Health Care ¹	\$0		
Prosthetic Devices (braces, artificial limbs, etc.) ¹	Prosthetic devices: 20% of cost	Prosthetic devices: 15% of cost	
	Related medical supplies: 20% of the cost	Related medical supplies: 15% of the cost	
Renal Dialysis¹	\$0		

Medicare Part D Drugs¹

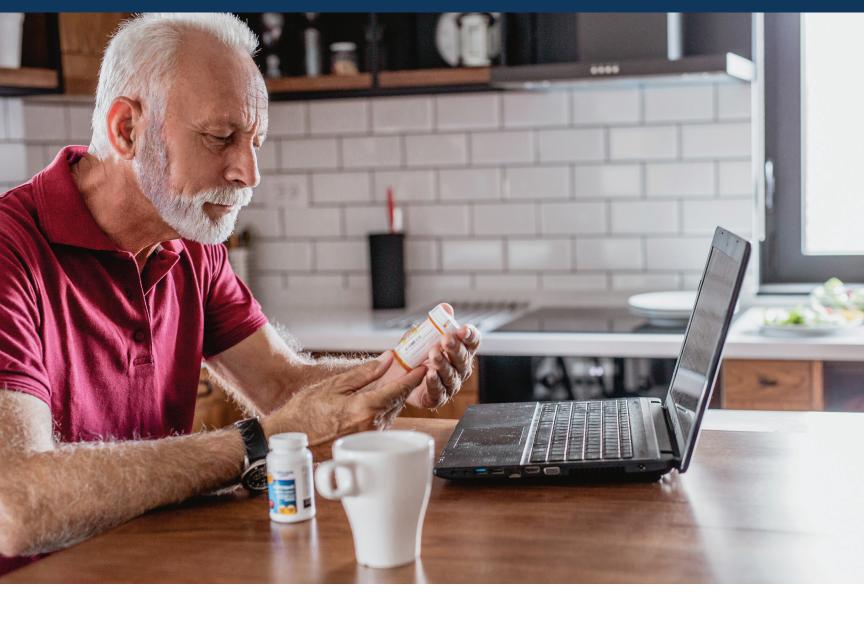
You pay the Initial Coverage amounts until your total yearly prescription drug costs reach \$4,430. Total yearly drug costs are the total drug costs paid by both you and our Part D plan. You may get your drugs at network retail pharmacies and mail order pharmacies. These plans do not have a deductible.

	Sharp Direct Advantage Basic and Premium (HMO)		
	Initial Coverage		
	Standard Retail Cost Share		Standard Mail- Order Cost Share
	Retail 1-month supply	Retail 3-month supply	Mail-Order 3-month supply
Tier 1 (Preferred Generic)	\$2 copay	\$6 copay	\$4 copay
Tier 2 (Generic)	\$6 copay	\$18 copay	\$12 copay
Tier 3 (Preferred Brand)	\$40 copay	\$120 copay	\$80 copay
Tier 4 (Non-preferred Brand)	\$90 copay	\$270 copay	\$180 copay
Tier 5 (Specialty)	33% of cost	Not offered	Not offered
Tier 6 (Select Care)	\$0 copay	\$0 copay	\$0 copay

Costs may differ based on pharmacy type or status (e.g., in-network/out-of-network, mail order, long-term care (LTC) or home infusion).

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¹ Services may require prior authorization.



Sharp Direct Advantage Basic and Premium (HMO)

Coverage Gap

Most Medicare drug plans have a coverage gap (also called the donut hole). This means that there is a temporary change in what you will pay for your prescription drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$4,430.

After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$7,050, which is the end of the coverage gap. Not everyone will enter the coverage gap.

Catastrophic Coverage

After your yearly out-of-pocket prescription drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$7,050, you pay the greater of:

- 5% of the cost, or
- \$3.95 copay for generic (including brand drugs treated as generic) and a \$9.85 copay for all other Part D drugs

Language assistance services

English

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-855-562-8853 (TTY/TDD: 711).

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-562-8853 (TTY/TDD: 711).

繁體中文 (Chinese)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-855-562-8853 (TTY/TDD: 711).。

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-562-8853 (TTY/TDD: 711).

Tagalog (Tagalog - Filipino):

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-562-8853 (TTY/TDD: 711).

한국어 (Korean):

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-562-8853 (TTY/TDD: 711) 번으로 전화해 주십시오.

Հայերեն (Armenian):

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվձար կարող են տրամադրվել լեզվական աջակցության ծառայություններ։ Զանգահարեք 1-855-562-8853 (TTY (հեռատիպ)՝ 711).

(Farsi): فارسی

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم (TTY/TDD: 711) 855-562-855-1 تماس بگیرید می باشد. با

Русский (Russian):

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-562-8853 (телетайп: 711).

日本語 (Japanese):

注意事項:日本語を話される場合、無料の言語支援 をご利用いただけます。1-855-562-8853 (TTY/TDD: 711)まで、お電話にてご連絡ください。

(Arabic): ةيبرعلا

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-855-562-1855 (رقم هاتف الصم والبكم: 711).

ਪੰਜਾਬੀ (Punjabi):

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-855-562-8853 (TTY/TDD: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ខុមព្រំ (Mon Khmer, Cambodian):

បុរយ័ត្ន៖ បីសិនជាអ្នកនិយាយ ភាសាខុមរៃ, សវោ ជំនួយផ្ទុនកែភាសា ដាយមិនគិតឈុនូល គឺអាចមាន សំរាប់បំរីអ្នក។ ចូរ ទូរស័ព្ទ 1-855-562-8853 (TTY/ TDD: 711)។

Hmoob (Hmong):

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-855-562-8853 (TTY/TDD: 711).

हिंदी (Hindi):

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-855-562-8853 (TTY/TDD: 711) पर कॉल करें।

ภาษาไทย (Thai):

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษา ได้ฟรี โทร 1-855-562-88532 (TTY/TDD: 711).

Nondiscrimination notice

Sharp Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Sharp Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Sharp Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (such as large print, audio, accessible electronic formats or other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Customer Care at 1-855-562-8853.

If you believe that Sharp Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with our Civil Rights Coordinator at:

- Address: Sharp Health Plan Appeal/Grievance Department 8520 Tech Way, Suite 201 San Diego, CA 92123-1450
- Telephone: 1-855-562-8853 (TTY/TDD: 711) Fax: (858) 636-2256

You can file a grievance in person or by mail or fax, or you can also complete the online Grievance/Appeal form on the Plan's website **sharphealthplan.com**. Please call our Customer Care team at 1-855-562-8853 if you need help filing a grievance. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **ocrportal.hhs.gov/ocdr**, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at dmhc.ca.gov.